

**ESCAMBIA COUNTY BUILDING SERVICES DEPARTMENT  
INVESTIGATIONS DIVISION**



**CASE DOCUMENTATION**

**Case Number:** UN170200010  
**Location of Complaint** 7138 RAMPART  
**Contractor Name:** TIMOTHY M COX DBA NATIONWIDE CATASTROPHE SERVICES INC  
**Licensing Information:** CCC1327608

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02/15/2017

**WERTH STATEMENT:**

- MR WERTH WAS APPROACHED BY NATIONWIDE CATASTROPHE SERVICES INC (NCS) SALESMAN. SAID THERE WAS WIND DAMAGE AND HE WOULD HELP OBTAIN INSURANCE FUNDS FOR REPLACEMENT.
- OWNER WORKED WITH NCS NORTH FLORIDA DIVISION MANAGER MISSY WALKER JONES. PAPERWORK ENACTED ONLINE ON OR NEAR 05/24/2016; \$10,000 CHECK ISSUED DIRECTLY TO NATIONWIDE DIRECTLY, AFTER OWNER INSTRUCTED IN USE OF THE THIRD PARTY ENDORSEMENT.
- NO WORK HAS BEGUN AT THIS WRITING, NO PERMIT HAS BEEN ISSUED. NO CONTACT FROM THE COMPANY HAS BEEN RECEIVED SINCE PAYMENT IN 05/2016. MR WERTH INFORMED HIS INSURANCE COMPANY.
- WRITTEN COMPLAINT FORWARDED FROM FL STATE ATTORNEY GEN OFFICE 02/14/2017

**COMPANY INFO:**

- A REVIEW OF CENTRAL FLORIDA BBB SHOWS 15 COMPLAINTS AGAINST THIS COMPANY FOR SIMILAR ISSUES OF PAYMENT WITHOUT WORK EVER BEING PERFORMED. THERE ARE 3 BRANCHES: ORLANDO, TAMPA, AND JACKSONVILLE. IN TOTAL THE COMPANIES HAVE HAD 20 COMPLAINTS FILED IN THE LAST 3 YEARS.
- COMPANY OWNER TIMOTHY M COX HAS 2: DBPR LICENSES: CBC1254195 SINCE 04/2006 AND CCC1327608 SINCE 09/2006. COMPANY IS REGISTERED IN ESCAMBIA COUNTY, NO ROOFING OR BUILDING PERMITS EVER ISSUED IN ESCAMBIA COUNTY DATABASE.

**AG THOMPSON STATEMENT:**

- MR THOMPSON IS A CONSUMER ASSISTANCE SPECIALIST FOR THE FLORIDA STATE OFFICE OF THE ATTORNEY GENERAL. HE RECOMMENDED THAT MR WERTH CONTACT THIS OFFICE.
- HAS BEEN IN CONTACT WITH NCS REP MISSY JONES. SHE AGREED TO SET A START DATE. EMAIL RECEIVED WITH START IN 6 WEEKS.
- AG FILES FORWARDED TO BSD VIA EMAIL
- HIS BEST HOPE IS TO HAVE NCS DO THE WORK RATHER THAN REIMBURSE THE FUNDS
- BSD AGREED TO ALLOW ROOF INSTALL TO MOVE FORWARD W/O MOVEMENT UNTIL FOLLOWING MONTH

**STALLWORTH STATEMENT:**

- NCS SALESMAN CONNELL STALLWORTH NO LONGER WORKS FOR NCS
- HAS FORWARDED A HUGE NUMBER OF COMPLAINT PHONE CALLS TO NCS
- SAYS ONLY 2 CONTRACTS OVERALL WERE WRITTEN IN ESCAMBIA COUNTY, ONE NOT BACKED BY INSURANCE SO CANCELLED, THE SECOND WAS WITH THIS COMPLAINANT

**Case Status:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Officer Signature:** \_\_\_\_\_ **DEBRA ASPLUND #987**

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**Licensing Information:** CCC1327608

OWNER **IAN WERTH** / 7138 RAMPART WAY, PENSACOLA, FL 32505 / 850-221-3202 / [werthi@stpaulcatholic.net](mailto:werthi@stpaulcatholic.net)

CONTRACTOR **TIMOTHY MATTHEW COX DBA NATIONWIDE CATASTROPHE SERVICES INC** / 7512 DR PHILLIPS BLVD #50-938, ORLANDO, FL 32819 / 904-210-7959 / FAX 407-422-0653 / [ncsroofing@aol.com](mailto:ncsroofing@aol.com) / [www.NCSConstructionServices.com](http://www.NCSConstructionServices.com)

SALESMAN/PROJECT MANAGER **CONNELL J STALLWORTH** / 904-515-8493 / [cstallworthncs@gmail.com](mailto:cstallworthncs@gmail.com)

COMPANY MANAGER NORTH FLORIDA DIVISION **MISSY WALKER JONES** / 4110 SOUTHPOINT BLVD #129, JACKSONVILLE, FL 32216 / CELL: 904-210-7959 / OFFICE: 866-556-1374 / [NCSMissy33@gmail.com](mailto:NCSMissy33@gmail.com)

MORTGAGE **STONEGATE MORTGAGE** / 4849 GREENVILLE AVE #800, DALLAS, TX 75206 / 877-634-0960 / [lossdrafts@stonegatemt看.com](mailto:lossdrafts@stonegatemt看.com) / LOAN 30000595738 / ALSO: 5225 CROOKS ROAD, TROY MI 48098

UNDERWRITER **FEDERATED NATIONAL C/O ONE CALL CLAIMS** C/O CLAIM REP MELISSA GARNETT/ 3688-B AIRPORT BLVD #235, MOBILE, AL 36608 / 866-999-1963 / ADJUSTER 800-293-2532 /  
ESTIMATOR THERESA CADY: 251-259-3131 / POLICY #FE-444-658-129-06 / CLAIM: HO-0516172929 / REF #68812

INSURANCE AGENCY **HAVEN DE LA COSTA INSURANCE AGENCY C/O LIGEN DOMINGUEZ** / 501 MARY ESTHER CUTOFF NW #8, FT WALTON BACH, FL 32548 / 850-496-2473 / [havendelacosta@gmail.com](mailto:havendelacosta@gmail.com) /

CONSUMER ASSISTANCE PROGRAM SPECIALIST **GUY THOMPSON C/O OFFICE OF FLORIDA STATE ATTORNEY GENERAL**/ PL-01 THE CAPITAL, TALLAHASSEE, FL 32399-1050 / 850-414-3985 / [Guy.Thompson@myfloridalegal.com](mailto:Guy.Thompson@myfloridalegal.com)

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**02/15/2017**

**WERTH STATEMENT:**

MR WERTH WAS APPROACHED BY A SALESMAN CONNELL STALLWORTH ON BEHALF OF NATIONWIDE CATASTROPHE SERVICES INC. HE SAID HE COULD SEE THERE WAS WIND DAMAGE AND WOULD HELP THE WERTH FAMILY OBTAIN INSURANCE FUNDS FOR REPLACEMENT. MR WERTH WORKED WITH NORTH FLORIDA DIVISION MANAGER FOR NCS MISSY WALKER JONES. THE PAPERWORK WAS ENACTED ONLINE ON OR NEAR 05/24/2016 AND A CHECK FOR APPROXIMATELY \$10,000 WAS ISSUED TO NATIONWIDE DIRECTLY, AFTER MR WERTH WAS INSTRUCTED IN USE OF THE THIRD PARTY ENDORSEMENT. NO WORK HAS BEGUN AT THIS WRITING, NO PERMIT HAS BEEN ISSUED. NO CONTACT FROM THE COMPANY HAS BEEN RECEIVED SINCE PAYMENT. MR WERTH HAS INFORMED HIS INSURANCE COMPANY.

MR WERTH SENT AN EMAIL TO BSD, AFTER TALKING TO THE STATE ATTORNEYS OFFICE.

A REVIEW OF CENTRAL FLORIDA BBB SHOWS 15 COMPLAINTS AGAINST THIS COMPANY, MANY FOR SIMILAR ISSUES OF PAYMENT WITHOUT WORK EVER BEING PERFORMED. THERE ARE 3 BRANCHES: ORLANDO, TAMPA, AND JACKSONVILLE. IN TOTAL THE COMPANIES HAVE HAD 20 COMPLAINTS FILED IN THE LAST 3 YEARS.

TIMOTHY M COX DBA NATIONWIDE CATASTROPHE SERVICES INC HAS 2 LICENSE REGISTERED WITH DBPR: CBC1254195 SINCE 04/2006 AND CCC1327608 SINCE 09/2006. THE COMPANY IS REGISTERED IN ESCAMBIA COUNTY, HAS A SUNBIZ LISTING, AND

WORKERS COMP FOR EMPLOYEES AND WORKERS COMP EXEMPTION FOR MR COX. THERE ARE NO ROOFING OR BUILDING PERMITS ISSUED IN THE ESCAMBIA COUNTY DATABASE TO THIS COMPANY.

THOMPSON STATEMENT:

MR THOMPSON IS A CONSUMER ASSISTANCE SPECIALIST FOR THE FLORIDA STATE OFFICE OF THE ATTORNEY GENERAL. HE RECOMMENDED THAT MR WERTH CONTACT THIS OFFICE. HE RECEIVED AN EMAIL 2 DAYS AGO FROM COMPANY REP MISSY JONES, FOLLOWING HIS CALL, STATING THE START DATE FOR THE PROJECT WOULD BE FORTHCOMING. MR THOMPSON FORWARDED HIS FILES TO BSD VIA EMAIL. HE ASKED TO KEEP EACH OTHER INFORMED AS THE CASE EVOLVES. HIS BEST HOPE IS TO HAVE NCS PERFORM THE WORK RATHER THAN REIMBURSEMENT OF FUNDS.

STALLWORTH STATEMENT:

CONNELL STALLWORTH NO LONGER WORKS FOR NCS, BUT ACTED AS SALESMAN FO R THEM, AS A 1099 EMPLOYEE, FOR 1.5 YEARS. HE SOLD CONTRACTS IN PENSACOLA AND TALLAHASSEE. HE SAYS ONLY 2 CONTRACTS WERE WRITTEN IN PENSACOLA, AND ONE WAS NOT BACKED BY INSURANCE, THE CONTRACT VOIDED, AND NO MONEY EXCHANGED HANDS. THE SECOND CONTRACT WAS WITH MR WERTH.

**Case Status:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Officer Signature:** \_\_\_\_\_

DEBRA ASPLUND #987