

**AGREEMENT FOR INTEGRATED LIBRARY SYSTEM SOFTWARE FOR
THE WEST FLORIDA PUBLIC LIBRARY PD 13-14.050**

THIS AGREEMENT is made this _____ day of _____, 2014 (hereinafter referred to as "Effective Date"), by and between Escambia County, Florida, a political subdivision of the State of Florida (hereinafter referred to as "County"), whose mailing address is 221 Palafox Place, Pensacola, Florida 32502, and Library Solution, Inc. d/b/a The Library Corporation (hereinafter referred to as "Contractor"), a foreign for-profit corporation authorized to conduct business in the State of Florida, whose federal identification number is 52-1043428, and whose principal address is One Research Park, Inwood, West Virginia 25428.

WITNESSETH:

WHEREAS, on April 28, 2014, the County issued an Invitation to Bidders (PD 13-14.050) seeking a contractor to provide integrated library system (ILS) software for the West Florida Public Library (WFPL) system; and

WHEREAS, Contractor was the most responsive and responsible bidder proposing to provide such services; and

WHEREAS, the County desires to enter into an agreement with the Contractor for the provision of such services as set forth herein.

NOW, THEREFORE, in consideration of the mutual terms and conditions, promises, covenants and payments hereinafter set forth, the County and the Contractor agree as follows:

1. **Recitals**. The recitals contained in the preamble of this Agreement are declared to be true and correct and are hereby incorporated into this Agreement.
2. **Term**. This Agreement shall commence as of the effective date and continue for an initial term of five (5) years. Upon the expiration of the initial term, the Agreement shall automatically renew for up to five (5) additional one year terms unless terminated by either party pursuant to paragraph 7. The total duration of this agreement, including the exercise of all options to renew, shall not exceed the duration of ten (10) years.
3. **Scope**. Contractor agrees to perform in accordance with the terms and conditions as outlined in the Scope of Work provided as part of Escambia County's Invitation to Bidders for Software for the West Florida Public Library, Specification No. P.D. 13-14.050, attached hereto as Exhibit "A". In the event of a conflict between the terms of the Exhibit referenced above and this Agreement, the terms of this Agreement shall prevail.

4. Pricing. County shall pay Contractor for such supplies in accordance with the Contractor's Bid, dated May 12, 2014, provided as part of the Contractor's Proposal, attached hereto as Exhibit "B".

5. Purchase Orders. The County shall assign tasks to the Contractor in writing utilizing work orders relating to a blanket purchase order or by individual purchase order. The task(s) to be accomplished shall be described in detail and the time frame in which it needs to be accomplished will be stated in the work order. No minimum quantity of work is guaranteed during the term of this agreement, and only those tasks assigned pursuant to a work order may be compensated.

6. Method of Billing. Contractor may request payment from County by the submission of a properly executed original invoice. Invoices shall reflect the amount due and owing for the value of items received and accepted with appropriate supporting documentation. The County agrees it shall make its best efforts to pay Contractor within thirty (30) days of receipt and approval of Contractor's invoice.

7. Termination. This Agreement may be terminated for cause or convenience by the County upon providing thirty (30) days written notice to Contractor. This Agreement may be terminated for cause by the Contractor upon providing ninety (90) days written notice to the County. In the event of termination by either party as provided herein, the County shall be paid for materials purchased through the date of termination.

8. Indemnification. The Contractor agrees to save harmless, indemnify, and defend County and its agents, officers and employees from any and all claims, suits, actions, damages, liabilities, expenditures or causes of action of any kind, losses, penalties, interest, demands, judgments, and cost of suit, including attorneys' fees and paralegals' fees, for any expense, damage or liability incurred by any of them, whether for personal injury, death, property damage, direct or consequential damages, or economic loss, including environmental impairment, arising directly or indirectly, on account of or in connection with the Contractor's negligent, reckless, or intentional wrongful misconduct in the performance of this Agreement or by any person, firm, or corporation to whom any portion of the performance of this Agreement is subcontracted to or used by the Contractor or by anyone for whom the Contractor is legally liable. The parties understand and agree that such indemnification by the Contractor relating to any matter, which is the subject of this Agreement, shall extend throughout the term of this Agreement and any statutes of limitation thereafter. The Contractor's obligation shall not be limited by, or in any way to, any insurance coverage or by any provision in or exclusion or omission from any policy of insurance. The Contractor agrees to pay on behalf of Escambia County, as well as provide a legal defense for the County, both of which will be done only if and when requested by the County, for all claims relating to this Agreement. Such payment on the behalf of the County shall be in addition to any and all other legal remedies available to the County and shall not be considered to be the County's exclusive remedy.

9. Insurance. The Contractor is required to carry the following insurance:

(a) Commercial General Liability with \$1,000,000 minimum per occurrence, including coverage parts of bodily injury, property damage, broad form property damage, personal injury, independent contractors, blanket contractual liability, and completed operations.

(b) Business Automobile Liability with \$1,000,000 per occurrence minimum combined single limits for all hired, owned, and non-owned vehicles.

(c) Excess or Umbrella Liability coverage.

(d) Florida statutory workers' compensation and employers' liability with employer's liability limits of at least \$100,000 each accident and \$100,000 each employee/\$500,000 policy limit for disease.

(e) It is understood and agreed by the parties that in the event that the Contractor consists of a joint venture, partnership, or other association of professional or business firms, each such firm shall be required to individually carry the above cited coverages.

(f) Contractor agrees all liability coverage shall be through carriers admitted to do business in the State of Florida. Certificates of insurance shall be provided to the County prior to commencement of work hereunder. Certificates shall reflect the additional insured status of Escambia County and shall provide for a minimum of thirty (30) days notice of cancellation. Escambia County and the Board of County Commissioners also shall be the certificate holders.

10. Independent Contractor Status. In the performance of this Agreement hereunder, Contractor is an independent contractor. Contractor shall not hold itself out as an employee, agent or servant of the County; and Contractor shall not have the power or authority to bind the County in any promise, agreement or representation, other than as specifically provided in this Agreement or as may be expressly provided hereafter in writing by an authorized official of the County.

11. Notice. Any notice, payment or other communication under this Agreement required hereunder or desired by the party giving such notice shall be given in writing and delivered by hand or through the instrumentality of certified mail of the United States Postal Service or private courier service, such as Federal Express. Unless otherwise notified in writing of a new address, notice shall be made to each party as follows:

To: The Library Corporation
Attention: Calvin Whittington
One Research Park
Inwood, West Virginia 25428

To: Escambia County
Attention: County Administrator
221 Palafox Place, Suite 420
Pensacola, Florida 32502

Rejection, or other refusal by the addressee to accept, or the inability of the courier service or the United States Postal Service to deliver because of a changed address of which no notice was given, shall be deemed to be receipt of the notice sent. Any party shall have the right, from time to time, to change the address to which notices shall be sent by giving the other party at least ten (10) days prior notice of the address change.

12. Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida, and the parties stipulate that venue shall be in the County of Escambia.

13. Public Records. The Contractor acknowledges that this Agreement and any related financial records, audits, reports, plans correspondence, and other documents may be subject to disclosure to members of the public pursuant to Chapter 119, Florida Statutes. In the event the Contractor fails to abide by the provisions of Chapter 119, Florida Statutes, the County may, without prejudice to any other right or remedy and after giving Contractor seven days written notice, during which period the Contractor still fails to allow access to such documents, terminate the contract.

14. Entire Agreement. This Agreement contains the entire agreement between the parties and supersedes all prior oral or written agreements. Contractor acknowledges that it has not relied upon any statement, representation, prior or contemporaneous written or oral promises, agreements or warranties, except such as are expressed herein. The terms and conditions of this Agreement can only be amended in writing upon mutual agreement of the parties.

15. Compliance with Laws. Contractor agrees to comply with all federal, state and local laws, rules, policies, or guidelines related to the performance of this Agreement, including, but not limited to, all Occupational Safety and Health Administration (OSHA) requirements and the provisions of Chapter 442, Florida Statutes.

16. Assignment of Agreement. This Agreement, or any interest herein, shall not be assigned, transferred, or otherwise encumbered, under any circumstances, by Contractor without the prior written consent of the County. However, the Agreement shall run with the Escambia County Board of County Commissioners and its successors.

17. Miscellaneous. If any term or condition of this Agreement shall be invalid or unenforceable, the remainder of the terms and conditions of this Agreement shall remain in full force and effect. This Agreement shall not be more strictly construed against either party hereto by reason of the fact that one party may have drafted or prepared any or all of the terms and provisions hereof.

18. Annual Appropriation. Pursuant to the requirements of Florida law and Article II of Chapter 46, Escambia County Code of Ordinances, the County's performance and

obligation to fund this Agreement shall be contingent upon an annual appropriation by the Escambia County Board of County Commissioners.

IN WITNESS WHEREOF, the parties hereto have made and executed this Agreement on the respective dates under each signature:

**COUNTY:
BOARD OF COUNTY COMMISSIONERS
ESCAMBIA COUNTY, FLORIDA**

By: _____
Lumon J. May, Chairman

Approved as to form and legal sufficiency.

By/Title: [Signature]
Date: 5/8/19

ATTEST: PAM CHILDERS
Clerk of the Circuit Court

By: _____
Deputy Clerk
(SEAL)

Date: _____

BCC Approved _____

**CONTRACTOR: LIBRARY SOLUTION, INC.
D/B/A THE LIBRARY CORPORATION**

ATTEST:

By: Annette Murphy, President

By: _____
Corporate Secretary
(SEAL)

Date: _____

Summary Description:

The West Florida Public Library is soliciting proposals for an Integrated Library System to maintain and control internal and external operations in the areas of Materials Acquisition, Cataloging and Processing, Serials, Patron Circulation and Accounts, the Public Access Catalog, System Administration and Reports.

GENERAL INFORMATION ABOUT WEST FLORIDA PUBLIC LIBRARY

2.1 Background

The West Florida Public Library (WFPL), a county-wide system consisting of 7 libraries and a bookmobile, seeks a new integrated library system (ILS). In 2003, WFPL migrated from the legacy DRA Classic ILS to the Sirsi Unicorn ILS, and later upgraded to the SirsiDynix Symphony ILS. While the features and functionality of the SirsiDynix system are adequate, we have decided to proceed with the selection and implementation of a new ILS that provides a better fit with our system and staff, reduces on-going recurring costs, and modernizes the public's library experience.

WFPL serves a population of more than 300,000 residents located in all urban, suburban and rural areas of Escambia County, including the City of Pensacola. WFPL enhances the quality of life in the community by providing vibrant physical and virtual public spaces where people connect, discover, and engage the mind.

WFPL is interested in finding an ILS supportive of its strategic goals that is a powerful tool for staff in serving Library customers, managing the Library's collections, and facilitating key Library operations with robust, seamless access to a variety of online resources, as well as enabling the Library to monitor and improve the stewardship of library resources.

WFPL has built a strong and effective staff to provide services to our constituents and we are looking for an ILS vendor that can support and enhance our efforts in continuing to implement stable, innovative and comprehensive patron services.

2.2 Collection and Other Common Sizing Information

- Population served 302,000
- # of Bib records 200,000
- # of Items / holdings 312,650 (estimate)
- # of Authority Records 172,452
- # of Patron records 41,239
- Annual Circulation (charges + renewals) 702,232 (estimate based on 10/2012 – 9/2013)
- # of Branches 6
- 1 Bookmobile
- 1 Main Library / Administrative Headquarters
- # of Public Workstations 167



- **Ability to identify potential duplicate patron records, at the time of record creation, and the capability of merging duplicate patron records without losing relevant circulation information**
- **Estimate overdue fines in the staff client and the PAC**
- **SMS text notifications included in base cost, with no limit on messages sent**
- **Online catalog analytics**
- **PCI compliant patron e-commerce through the PAC (patron bill pay through the PAC)**
- **Ability to easily update featured content in the PAC and perform bulk updates of bibliographic, item, and patron records through the use of staff generated lists or record sets**
- **Ability to generate reports that are relevant to library needs with simplicity via reporting tools including the staff searching interface, standard provided reports and web-based reporting tools**
- **Ability to customize the staff screen to accommodate different staff functions and needs**
- **Granular access control over staff functions and permissions**
- **Ongoing and up-to-date online training resources to refresh existing staff knowledge and to aid in training new staff**
- **Upgrades included in annual maintenance subscription without additional cost**
- **Easy-to-use online catalog with dynamic faceted searching**
- **Mobile PAC for patron access to the online catalog, without the need for an Apple or Android app**
- **“Did you mean...?” search suggestions similar to Google and Amazon**
- **Ability for patrons to share items to their social networking sites**
- **Enhanced PAC content to include book jackets, reviews, etc.**
- **Enable patrons to access account information online and to pay fines/bills/fees online**
- **Enable patrons to send search result details, such as call number and title, to their mobile phone via text message**
- **Allow patrons to renew items online**
- **Allow patrons to place, cancel, and suspend holds online**
- **Automated email notices to patrons when items are almost due and when they are overdue, configurable and customizable by system administrator**
- **Allow opt-in only reading history for patrons who choose to have such information retained**
- **Ability to connect and promote community resources and organizations with items and/or events in the library**
- **Ability to present search results ranked by relevance or popularity**
- **Children’s PAC**

of Staff Workstations 95
Library Website <http://mywfpf.com>
of Self-Check Units 8 (anticipated)

Required Software modules and/or Licenses

- **Database, Z39.50 Server, SMTP for email notification, Remote Patron Authentication, System Administration, System Reports, eCommerce through PAC**
- **Serials (with MARC Format for holdings)**
- **Acquisitions (9xx Order Data)**
- **Cataloging with Authority Control**
- **Circulation**
- **eCommerce**
- **Reports**
- **Staff Client Licenses x 95**
- **Unlimited PAC access**
- **ILS Test/Training Server License x 1**
- **Children's interface to PAC**
- **Mobile PAC**
- **API access**
- **Outreach Services**
- **EDI for Acquisitions Setup/Training: Baker & Taylor, Quality Book, Brodart & Midwest Tape**
- **Web/mobile interface for staff operations using tablet style devices**
- **Self-Check interface to 3rd party Self-Check units x 8**
- **RFID interface for 3rd party RFID**
- **Community engagement tools in the PAC**
- **Client deployment tool**
- **NCIP integration with OCLC Navigator (inc. setup/installation)**

Services

- **Implementation and Training Services**
 - **Implementation process, policy file creation, data migration, project planning**
 - **PAC branding and customization**
 - **On-site "Go Live" assistance**
 - **On-site training for PAC, Patron Services, Cataloging, Acquisitions, and Serials**
 - **On-site evaluation and training on Technical Services Workflow Analysis**
 - **On-site or remote training on System Administration.**
 - **On-site or remote training on Reporting Tools**
 - **On-site or remote training on Outreach Services**

- Data extraction, conversion, and migration
 - Bibliographic records, Authority control records, Item records, Patron records, Circulation records, Fines-Bills and Patron status records, and Holds records.
- Software Installation
 - On-site or remote installation services for all software/modules purchased

Hardware and System Software

- Server hardware and server system software should be quoted with hardware and software specifications listed in detail.
- Dell PowerEdge rack-mount servers, Cisco B series Blade servers, or Cisco C series rack-mount servers are preferred, with Microsoft Windows Server operating systems.
- Servers for a production system and for a test system should be included in the bids.
- Library IT staff, in coordination with County IT staff, may request changes or modifications to the server systems quoted in the selected bid to ensure compatibility and standardization with systems and infrastructure already in use.

Desired Third Party Subscriptions and Services

- MARC Cataloging Record Subscription – Authority x 1
- Weekly Update to Authority Database
- ChiliFresh Connections, Community engagement tools, enhanced content, and ChiliFresh Reviews
- Integration for ebook vendors such as 3M, OverDrive, Baker & Taylor: List prices for each and detail level of integration available with each.
- One-time Authority Control Processing to correct and update subject, series, and uniform title headings, file of non-matched headings, standard authority record generation—to include updating matched LC records to the most current MARC format coding conventions and cataloging standards
- Bid should include pricing 3M Cloud Library subscription for eBooks

Maintenance & Subscriptions (Annual Costs)

- Maintenance for year one should be included in the initial cost and bids should list annual recurring costs for years two through five.

Required Features and Capabilities

- Compatibility with current and future Microsoft Operating Systems
- MARC record bulk import tool
- Ability to look up a hold request from multiple indexes
- Ability to inventory library collections without disrupting library operations
- SIP and/or NCIP interfaces for 3rd party solution providers, such as Bibliotheca, OverDrive, EnvisionWare, ChiliFresh, Unique Management, OCLC, 3M, TechLogic, and RFID Solutions: List level of integration provided with OCLC Navigator; 3M eBooks; Baker and Taylor eBooks; OverDrive eBooks; EnvisionWare public computing solutions, self-check, RFID and AMH; TechLogic self-check, RFID and AMH; and Comprise public computing products.

BID FORM
Specification Number **PD13-14.050**
SOFTWARE FOR WEST FLORIDA PUBLIC LIBRARY

Board of County Commissioners
Escambia County, Florida
Pensacola, Florida 32502

Date: May 12, 2014

Commissioners:

In accordance with your "Invitation for Bids" and "Instructions to Bidders" for SOFTWARE FOR WEST FLORIDA PUBLIC LIBRARY as described and listed in this Invitation for Bids, and subject to all conditions thereof, I, undersigned, hereby propose to provide at the following price:

Total \$ 209,826.00

CONTRACTOR REQUIREMENTS

Acknowledgment is hereby made of receipt of the following addenda issued during the bidding period:

Addendum No. _____ Date _____ Addendum No. _____ Date _____

Addendum No. _____ Date _____ Addendum No. _____ Date _____

(PLEASE TYPE INFORMATION BELOW)

SEAL IF BID IS BY CORPORATION

State of Florida Department of State Certificate of Authority
Document Number F99000004587

Occupational License No. _____

Florida DBPR Contractor's License, Certification and/or
Registration No. _____

Type of Contractor's License, Certification and/or
Registration _____
Expiration Date: _____

Terms of Payment (Check one)

Net 30 Days _____ 2% 10th Prox _____

Other _____
Will your company accept Escambia County Purchasing
Cards?
 Yes No

Will your company accept Escambia County Direct
Payment Vouchers?
 Yes No

County Permits/Fees required for this project:
Permit Cost
N/A

Bidder: The Library Corporation
By: Calvin Whittington

Signature: *Calvin Whittington*
Title: Treasurer

Address: One Research Park
Inwood, WV 25428

Person to contact concerning this bid:
Calvin Whittington

Phone # (304) 229-7809

Toll Free # (800) 624-0559

Fax # (304) 229-0295

E-Mail Address: cwhittington@tcdelivers.com

Home Page Address: TLCDelivers.com

Person to contact for emergency service:
DJ Miller

Phone #: (304) 229-0100

Cell #: (304) 671-7308

Pager #: NA

Person to contact for disaster service:
DJ Miller

Home Address: NA

Home Phone #: (304) 671-7308

Cell #: (304) 671-7308

Pager #: NA



Cost Summary

Library Sites 7
 Staff Workstations 95
 Public Access Catalog Stations Unlimited
 Bibliographic Records 200,000

Traditional Pricing Grid	1st Year	2nd Year	3rd Year	4th Year	5th Year
	Costs	Costs	Costs	Costs	Costs
Software:					
Library Solution Integrated Software Package	\$ 181,500.00	\$ 29,040.00	\$ 29,040.00	\$ 29,040.00	\$ 29,040.00
Discount	\$ (36,300.00)				
LS2 Staff - PAC - Kids	Included	Included	Included	Included	Included
Library Z (Z39.50 server)	Included	Included	Included	Included	Included
Oracle Database Licensing	Included	Included	Included	Included	Included
Reports Manager (one user license per site)	Included	Included	Included	Included	Included
Library Serial	Included	Included	Included	Included	Included
Subscription to ITS-MARC (one user)	Included	Included	Included	Included	Included
Online Selection & Acquisitions	\$ 5,999.00	\$ 1,499.00	\$ 1,499.00	\$ 1,499.00	\$ 1,499.00
SIP Server	\$ 4,000.00	\$ 800.00	\$ 800.00	\$ 800.00	\$ 800.00
NCIP	\$ 4,000.00	\$ 800.00	\$ 800.00	\$ 800.00	\$ 800.00
Full e-book integration (one vendor)	\$ 3,000.00	\$ 3,000.00	\$ 3,000.00	\$ 3,000.00	\$ 3,000.00
e-Commerce Module	\$ 1,999.00	\$ 199.00	\$ 199.00	\$ 199.00	\$ 199.00
Subscription to OPAC Enrichment	\$ 3,468.00	\$ 3,468.00	\$ 3,468.00	\$ 3,468.00	\$ 3,468.00
Subtotal:	\$ 167,666.00	\$ 38,806.00	\$ 38,806.00	\$ 38,806.00	\$ 38,806.00
Hardware:					
Data Server with 5 years NBD onsite support	\$ 7,906.00	Included	Included	Included	Included
Web Servers with 5 years NBD onsite support	\$ 5,248.00	Included	Included	Included	Included
Test & Training Server	\$ 7,906.00	Included	Included	Included	Included
Services:					
Data Preparation (\$.05/rec)	\$ 10,000.00				
AuthorityWorks: Authority Control Processing and Automatic Updates	Included	Included	Included	Included	Included
Installation	\$ 3,600.00				
Training	\$ 7,500.00				
Total Costs	\$ 209,826.00	\$ 38,806.00	\$ 38,806.00	\$ 38,806.00	\$ 38,806.00

Payment terms: 25% due at signing, remainder due net 30 following installation

Annual support after year 2 will not increase with a 5 year commitment. Annual support after year 2 with year to year renewal will not increase more than 5% per year

Subscription Pricing is available upon request.

The costs in this proposal are guaranteed for 90 days.

Hardware - Dataserver

DATASERVER: Rackmount	Customer Pricing
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Dell PowerEdge R720 - Data Server

- 2 - Quad Core Intel® Xeon® E2609 2.4 GHz 10 MG CACHE
- RAM - 16 GB 4X4 1333 MHZ RDIMMS
- Drives attached to embedded PERC6/i.3 Drives required
- RAID5 PERC H310 CTRL
- Hard Drives - 4-500GB 15K SCSI H/D (2.5 in HD)
- RD1000 removable hard drive with 1 320/640 cartridge
- BROADCOM 5720 QP 16GB NETWORK CARD
- Electronic Documentation and OpenManage CD Kit
- Redundant Power Supply with Dual Cords
- DVD ROM SATA
- Keyboard and optical mouse
- Sliding ready rails with cable management arm
- Support - 5 yr Pro Support and NBD onsite service
- Monitor priced separately below**

Additional Items:

Additional Items:	\$5,996.00
RD1000 hard drive cartridges (320/640), set of 4	\$ 437.00
Surge Protector	\$ 20.00
14' Patch Cable	\$ 3.00
Windows 2008 Standard Edition 64 bit, 95 user license	\$ 1,150.00
Shipping/Handling and Insurance	\$ 300.00

TOTAL FOR SERVER

\$ 7,906.00

OPTIONS:

Onsite Install *Contact Sales for pricing	
Norton AV Corporate Edition, Minimum 10 users, 2 Year License	\$ 834.00
Dell 17 inch Ultra Sharp with adjustable stand (P170S)	\$ 165.00
Dell 19 inch Ultra Sharp with adjustable stand (P1913)	\$ 175.00
Dell 20 inch (P2012H) Widescreen	\$ 175.00
Dell 1000W 120V UPS 2U Rack	\$ 682.00
USB to PS/2 Adapter for KVM	\$ 16.00
Additional Windows user license (license required for each tech svcs station)	\$ 10.00
Rack KVM switch	\$ 215.00
DVD -- RW	\$ 28.00

***Please note rack must be 29" deep

Web Server

Large WebServer Rack	Customer Pricing
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Dell PowerEdge R420 - Rack Chassis for All Software

- 4 - Quad Core Intel® Xeon® E5 2407 2.2 GHz 10M CACHE
- RAM - 24GB, (6x4GB), 1333 MHz RDIMMS
- RAID1 PERC H310 CTRL
- 2 Hard Drive - 300GB 15K SAS SCSI H/D
- Rack Bezel Option
- Dual Embedded Broadcom® NetXtreme II 5708 Gigabit
- Electronic Documentation and OpenManage CD Kit
- DVD RW SATA, keyboard & mouse
- Support - 5 yr Pro Support and NBD onsite service
- Ready Rails Sliding Rails with Cable Management ARM
- Monitor priced separately below

Additional Items:	\$ 4,705.00
Surge Protector	\$ 20.00
14' Patch Cable	\$ 3.00
Windows 2008 Standard Edition 64 bit with 5 user licenses	\$ 345.00
Shipping/Handling and Insurance	\$ 175.00

TOTAL FOR SERVER **\$5,248.00**

OPTIONS:

Onsite Install *Contact Sales for pricing	
Dell 17 inch Ultra Sharp with adjustable stand (170S)	\$ 165.00
Dell 19 inch Ultra Sharp with adjustable stand (190S)	\$ 175.00
Dell 19 inch Ultra Sharp Widescreen with adjustable stand (P1911)	\$ 175.00
Rack KVM switch and attachments	\$ 215.00
Onsite Installation - Ask for Pricing	
***Please note rack must be 29" deep	

Test & Training Server

Customer
Pricing

DATASERVER: Rackmount

Dell PowerEdge R720 - Data Server

- 2 - Quad Core Intel® Xeon® E2609 2.4 GHz 10 MG CACHE
- RAM - 16 GB 4X4 1333 MHZ RDIMMS
- Drives attached to embedded PERC6/i.3 Drives required
- RAID5 PERC H310 CTRL
- Hard Drives - 4-500GB 15K SCSI H/D (2.5 in HD)
- RD1000 removable hard drive with 1 320/640 cartridge
- BROADCOM 5720 QP 16GB NETWORK CARD
- Electronic Documentation and OpenManage CD Kit
- Redundant Power Supply with Dual Cords
- DVD ROM SATA
- Keyboard and optical mouse
- Sliding ready rails with cable management arm
- Support - 5 yr Pro Support and NBD onsite service
- Monitor priced separately below

Additional Items:

RD1000 hard drive cartridges (320/640), set of 4	\$5,996.00
Surge Protector	\$ 437.00
14' Patch Cable	\$ 20.00
Windows 2008 Standard Edition 64 bit, 95 user license	\$ 3.00
Shipping/Handling and Insurance	\$ 1,150.00
	\$ 300.00

TOTAL FOR SERVER

\$ 7,906.00

OPTIONS:

Onsite Install *Contact Sales for pricing	
Norton AV Corporate Edition. Minimum 10 users, 2 Year License	\$ 834.00
Dell 17 inch Ultra Sharp with adjustable stand (P170S)	\$ 165.00
Dell 19 inch Ultra Sharp with adjustable stand (P1913)	\$ 175.00
Dell 20 inch (P2012H) Widescreen	\$ 175.00
Dell 1000W 120V UPS 2U Rack	\$ 682.00
USB to PS/2 Adapter for KVM	\$ 16.00
Additional Windows user license (license required for each tech svcs station)	\$ 10.00
Rack KVM switch	\$ 215.00
DVD -- RW	\$ 28.00

***Please note rack must be 29" deep

Note: The Library Corporation is a certified service provider of the Dell Corporation. This means that the library never has to call Dell directly. TLC personnel will handle all support calls. Our staff will dispatch a Dell service technician after it has been determined, through our telephone troubleshooting process that a hardware failure has occurred.

Automatic Authority Control

English is a living language that is constantly updated in dictionaries and through library catalog headings. Keeping headings up to date enables patrons to find materials using current terminology.

Standardized headings also guarantee that a patron searching for a particular topic will find *all* of your books on that topic – not just some of them.

Problem:

You just don't have the time to constantly update your MARC records. It's time consuming and expensive to stay up-to-date with current changes.

Solution:

TLC's Library•Solution includes at no additional charge:

1. Authority Control at Implementation
 - This process cleans up your records and makes them consistent.
2. Automatic Updating
 - System checks for updates weekly and *automatically* fixes the records in your catalog.
3. Ongoing Access
 - TLC's proposal includes ongoing access to the national authority files.
4. Global Updating
 - Authorized staff can instantly update *all* MARC records with a new heading.

Data Preparation

All data analysis, data normalization, and migration is performed by TLC staff at our central headquarters; no work is sub-contracted. Data preparation includes conversion of your transaction (fines, holds, reserves, checkouts) and patron files. This applies to migration of MARC records with a consistent holdings field. Holdings field must include at a minimum a code signifying item location or collection, and a barcode or other unique item ID number. Additional costs may be incurred if the MARC data does not meet the above conditions.

NOTE: TLC has successfully imported extracted bibliographic MARC, holdings, patron and transaction data from most other legacy library automation systems into our system. Because of our experience with so many systems, we can offer guidance or refer you to an informed TLC customer for help in extracting your own data. In the rare instance that a library is unable to extract its own data, it may be necessary to have the legacy vendor extract this data. It has been our experience that these vendors will negotiate a fee for this service.

There are a few vendors whose transaction data is in proprietary format and cannot be converted by any vendor.

Installation

TLC will provide onsite installation of Library•Solution software and TLC-supplied hardware at the Library. Installation charges are based on the assumption that the Library has all Staff Workstations loaded with Windows 2000 with Service Pack 2, Windows XP with Service Pack 2, Windows Vista, or Windows 7. They are to be installed and operational prior to the arrival of TLC's installation crew. "Installed and operational" means that the appropriate operating system is running and functioning, the network, with TCP/IP loaded, is in place, and each workstation can map and access the datasever on the network. (You should be able to copy a file from the mapped drive to the local drive on each workstation.) The PAC stations must also be installed and operational networked computers with Internet browsers loaded.

If hardware is purchased separately, there may be additional installation charges.

TLC Support will need the ability to access your network for diagnostic purposes using either a phone line or Internet connection to your server.

For multi-site configurations, TLC will require connectivity from the main library to each branch. A variety of connection options are available. We recommend you consult with a TLC systems engineer regarding the specifics of your system before planning your network or contacting your Internet Service Provider. You can also check with your state library or local Internet provider for options. Although TLC does not set up telecommunications for library automation systems, we would be happy to work with your telecommunications provider to ensure that your facilities meet the recommended specifications for Library•Solution.

Each network outlet is to be within ten feet of the computer site. There should also be a 110 volt power outlet within ten feet of each computer.

The authorized contact person for the library system should be on site at the time of installation.

If you have any questions about these requirements, please call TLC immediately. These requirements are absolutely necessary to ensure a smooth implementation and to prevent additional installation charges from being incurred.

NOTE: A Staff Workstation is defined as a station designated for Cataloging, Circulation, Acquisitions, or Serials Control use.

Training

Training includes the following:

- four days of onsite, formal training for one TLC trainer to train up to 10 library staff per session at a single location to be determined by the library and TLC
- one day of onsite assistance immediately following formal training for TLC trainer to answer questions and assist staff as they work with the new system
- all expenses
- Subscription To Online Training Campus including live and recorded webinars
A subscription to Online Training Campus enables staff to easily access training tutorials at any time to learn new features or take a refresher class. OTC includes live access to webinars with access to recorded webinars on demand. Tutorials are available for new staff self-training, and staff can use the "how to" tutorials to learn how to use new software releases. Web Training can be accessed directly from LS2 Staff. This training is also available prior to installation to help staff become familiar with the software before formal training.
- *OPTIONAL: Remote follow-up training to occur 3-6 weeks after installation (\$750 per half day session)*
- *OPTIONAL: TLC can provide advanced training for personnel who will provide troubleshooting support. Onsite-\$1500 per day; Remote-\$750 per half day session*

The effectiveness of the training is one of the most important factors in determining how comfortable your staff will be with your new system, and therefore, how successful your migration will be. TLC customizes a training package for each system. The length of the training is based on the number of staff to be trained, whether the system prefers "train the trainer" or direct training of staff, previous automation experience, and facilities available for training. TLC's Training Manager will work with you to design a custom training package.

TLC's emphasis on effective training has resulted in a multifaceted approach designed to ensure staff comfort with the new system. Please note, TLC will modify this training package based on your specific needs and desires.