

# ESCAMBIA COUNTY BUILDING INSPECTIONS DEPARTMENT



## DIVISION OF LICENSE/UNLICENSED CONTRACTING



### CASE DOCUMENTATION

LICENSING COMPLAINT ICO:  
FREEMAN, JAMES BERNIE RR0133  
Case # COM140300005

March 18, 2014

Receive complaint from DBPR ICO James Freeman. Address for work completed on DBPR complaint was incorrect. Attempting to find correct address I queried all permits obtained by Mr. Freeman for six months and found many permits that had no passed inspection or inspection failed.

March 19, 2014

I contact homeowner to inform her that her complaint had arrived at BID for investigation, homeowner states complaint was submitted to DBPR and Better Business Bureau on Jan 28, 2014 and contractor obtained her roofing permit on Jan 31, 2014. Contractor states he had no knowledge of complaint until receiving email from BBB on Jan 28, 2014. Homeowner adds that she did not want to pursue the complaint, I informed her that the permit had not passed final inspection. DBPR complaint and file forwarded to competency board secretary.

March 20, 2014

I receive email from competency board secretary stating that Mr. Freeman must appear before the contractor competency board and to issue a Violations Notice with applicable violations and to deliver notice to Mr. Freeman for signature.

March 21, 2014

Mr. Freeman signs violation notice. Violation notice provided to competency board secretary.

March 27, 2014

Contractor provides email he received from BBB dated Jan 28, 2014.

SIGNATURE: \_\_\_\_\_

A handwritten signature in black ink, appearing to read "RK", written over a horizontal line.

**ROBERT KYLES #984**



**BOARD OF COUNTY COMMISSIONERS  
ESCAMBIA COUNTY, FLORIDA**

Building Inspections Department  
**Investigations Division**  
3363 West Park Place, Pensacola, FL 32505  
(850) 595-3566(desk) or (850) 554-0656 (cell)  
Email: [rkyles@myescambia.com](mailto:rkyles@myescambia.com) (850) 595-3401(fax)  
[www.myescambia.com](http://www.myescambia.com)



3/19/14

## FAX COVER SHEET

To: Linda Butler

RE: Subject: James Bernie Freeman  
Case #2014009096

Subject complaint was received from DBPR March 18, 2014 with incorrect address of complainant. Address should be 1112 Grenelefe Drive vice 1160 Sweetbriar St. Roofing permit BD140300432 was obtained 1/31/14 by subject contractor, however no inspection has been completed to date. Case forwarded to local competency board for possible further action.

A handwritten signature in blue ink, appearing to read "R. Kyles".

ROBERT KYLES  
INVESTIGATOR #984

# ESCAMBIA COUNTY BUILDING INSPECTIONS DEPARTMENT



## DIVISION OF LICENSE/UNLICENSED CONTRACTING



### CASE DOCUMENTATION

LICENSING COMPLAINT ICO: FREEMAN, JAMES BERNIE,

LICENSE #RR0133

Case # COM140300005

8/2010 FREEMAN RECEIVES DEPOSIT

8/24/10 FREEMAN COMPLETES ROOF

1/31/14 FREEMAN OBTAINS PERMIT AFTER HEARING HOMEOWNER COMPLAINT

3/19/14 HOMEOWNER STATES SHE WANTS TO DROP COMPLAINT. I INFORM HOMEOWNER THAT AN INSPECTION HAS NOT BEEN COMPLETED ON ROOF. MR FREEMAN STATES HE WILL CALL FOR 3/24/14 INSPECTION.

3/19/14 FORWARDED TO COMP BD FOR REVIEW, FOURTEEN (14) UNINSPECTED OR FAILED PERMITS IN LAST SIX MONTHS IN SYSTEM.

SIGNATURE:

A handwritten signature in blue ink, appearing to read "RK", written over a horizontal line.

ROBERT KYLES #984

CLOSED:



# BOARD OF COUNTY COMMISSIONERS ESCAMBIA COUNTY, FLORIDA

Construction Competency Board • Board of Electrical Examiners

Building Inspections Department  
3363 West Park Place, Pensacola, FL 32505  
(850) 595-3693 - Telephone  
(850) 595-3401 - Facsimile  
[www.myescambia.com](http://www.myescambia.com)

Via Regular Mail and  
Certified Return Receipt Requested  
#7006 0810 0001 6607 0659

March 21, 2014

Mr. James B. Freeman  
dba Freeman Roofing  
4201 Auckland Road  
Pace, FL 32571

**Contractor:** James B. Freeman dba Freeman Roofing  
**Complainant:** Betty L. Hinkle

Dear Mr. Freeman:

In accordance with Escambia County Ordinance 2003-37, Section 18-158, and Florida Statutes 489, this correspondence serves as official notification the Escambia County Contractor Competency Board received a Complaint against your Certificate of Competency License No.: RR0133 concerning work performed at the address indicated below. A copy of Complaint No.: COM140300005 originated through the Department of Business and Professional Regulation, Division of Regulation is attached.

Additionally, this will confirm that on this date you were issued a Notice of Violation with related document entitled "Exhibit A" citing twenty-two (22) violations of Florida Building Code, § 109.5 "Final Inspection. To be made after the building is completed ...". Also, Section 104 of the Florida Building Code requires that all construction work for which a permit is required shall be subject to inspection and approval by the Building Official. The Escambia County Contractor Competency Board requires your appearance at its next meeting, **Wednesday, April 2, 2014 at 9:00 a.m. or as soon thereafter as it may be called.**

Should you have any questions, please do not hesitate to contact the undersigned at (850) 595-3693 or [gsgarret@myescambia.com](mailto:gsgarret@myescambia.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Sue Garrett".

Sue Garrett  
Secretary to the  
Escambia County Contractor Competency Board

/sgg

Enclosure.

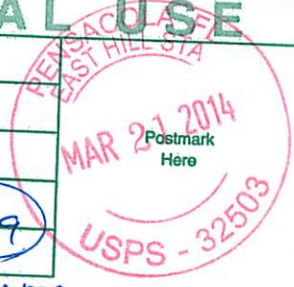
7006 0810 0001 6607 0659

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)®

**OFFICIAL USE**

Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$ 6.69



Sent To James B. Freeman  
Freeman Roofing  
 Street, Apt. No.,  
 or PO Box No. 4201 Auckland Rd  
 City, State, ZIP+4 Pace, FL 32571

## Glenda S. Garrett

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**From:** Glenda S. Garrett  
**Sent:** Thursday, March 20, 2014 3:46 PM  
**To:** Robert Kyles  
**Cc:** Donald R. Mayo  
**Subject:** JAMES B. FREEMAN ~~ RR0133

Robert:

Regarding a Notice of Violation to be issued to Mr. Freeman, I offer the following:

1. 22 violations of Florida Building Code, § 109.5 "*Final Inspection. To be made after the building is completed ...*" Also, Section 104 of the FBC requires that all construction work for which a permit is required shall be subject to inspection and approval by the Building Official, per the Exhibit "A" that I will give you listing all 22 locations.

There will be no corrective action listed on the NOV; however please notate on the NOV that Mr. Freeman is required to appear at the April 2, 2014 Contractor Competency Board meeting at 9:00 a.m.

As you are aware, and you should make him aware, that any permit with no activity within 180 days from date of last inspection is considered to be expired. Also, for any failed inspection, a reinspection fee is due.

**Sue Garrett**

on behalf of  
**DONALD R. MAYO**  
**Building Official/Department Director**  
3363 West Park Place  
Pensacola, FL 32505  
Telephone: 850.595.3693  
Facsimile: 850.595.3589  
Cell: 850.554.2804

## Robert Kyles

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**From:** Freeman Roofing [freemanroofingandconstruction@gmail.com]  
**Sent:** Thursday, March 27, 2014 3:02 PM  
**To:** Robert Kyles  
**Subject:** Fwd: Re: BBB Complaint Case# 19035752 (Ref#45-17003222-19035752-4-302)

----- Forwarded message -----

**From:** "Freeman Roofing" <[freemanroofingandconstruction@gmail.com](mailto:freemanroofingandconstruction@gmail.com)>  
**Date:** Mar 27, 2014 2:25 PM  
**Subject:** Fwd: Re: BBB Complaint Case# 19035752 (Ref#45-17003222-19035752-4-302)  
**To:** <[rkyles@myescambiacounty.com](mailto:rkyles@myescambiacounty.com)>  
**Cc:**

----- Forwarded message -----

**From:** "Freeman Roofing" <[freemanroofingandconstruction@gmail.com](mailto:freemanroofingandconstruction@gmail.com)>  
**Date:** Jan 28, 2014 9:05 AM  
**Subject:** Re: BBB Complaint Case# 19035752 (Ref#45-17003222-19035752-4-302)  
**To:** "Better Business Bureau" <[pensacola.tng@bureaudata.com](mailto:pensacola.tng@bureaudata.com)>  
**Cc:**

I will get this handle first I have heard of it jimmy freeman with freeman roofing I will talk with the county and do what ever necessary to get this resolved as fast as possible

On Jan 28, 2014 7:05 AM, "Better Business Bureau" <[pensacola.tng@bureaudata.com](mailto:pensacola.tng@bureaudata.com)> wrote:  
Complaint Case #: 19035752  
Consumer: Betty Hinkle

Your Better Business Bureau has received the above-referenced complaint from a consumer. The details of the consumer's concerns are available by clicking [here](#).

Please review this matter and advise us of your position.

Complaint Case #: 19035752  
Consumer: Betty Hinkle  
Case Opened: 2014-01-27

Your BBB takes no position as to the validity of the complaint. Our goal is to help you and the consumer resolve this issue in a mutually satisfactory manner.

In accordance with your Better Business Bureau accreditation agreement your BBB is requesting a written response to this complaint by February 11, 2014. Your prompt response greatly enhances the chances for a successful resolution.

We encourage you to use our ONLINE COMPLAINT system to respond to this complaint.  
Clicking

<https://www.bbb.org/northwestern-florida/complaintreply/b>

Please use the following to log in:

Case ID: **19035752**

Password: **56d3cc9707**

will take you directly to this complaint and you will be able to enter your response directly on our website.

If you are unable to respond using the internet, then please respond in writing to the address above. We look forward to your prompt attention to this matter.

Please understand that the consumer's complaint and your response will be publicly posted on the BBB Web site (BBB reserves the right to not post in accordance with BBB policy). Please do not include any information that personally identifies your customer. By submitting your response, you are representing that it is a truthful account of your experience with this consumer. The BBB may edit the complaint or your response to protect privacy rights and to remove inappropriate language.

Sincerely,

Tammy Galligher  
BBB Specialist  
BBB Complaint Department  
[tgalligher@nwfl.bbb.org](mailto:tgalligher@nwfl.bbb.org)



## Robert Kyles

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**From:** Freeman Roofing [freemanroofingandconstruction@gmail.com]  
**Sent:** Thursday, March 27, 2014 3:01 PM  
**To:** Robert Kyles  
**Subject:** Fwd: Re: FW: Hinkle

----- Forwarded message -----

**From:** "Freeman Roofing" <freemanroofingandconstruction@gmail.com>  
**Date:** Mar 27, 2014 2:24 PM  
**Subject:** Fwd: Re: FW: Hinkle  
**To:** <rkyles@myescambiacounty.com>  
**Cc:**

----- Forwarded message -----

**From:** "Freeman Roofing" <freemanroofingandconstruction@gmail.com>  
**Date:** Mar 18, 2014 3:05 PM  
**Subject:** Re: FW: Hinkle  
**To:** <redhead3247@aol.com>  
**Cc:**

Mrs Hinkle would you let me know how we can handle this matter that you filed with the state  
Jimmy freeman  
850 393 7852

On Jan 31, 2014 9:23 AM, "freemanroofingandconstruction@gmail.com"  
<freemanroofingandconstruction@gmail.com> wrote:

Sent from Windows Mail

**From:** Freeman Roofing  
**Sent:** January 28, 2014 2:05 PM  
**To:** redhead3247@aol.com; feliciafreeman@mchsi.com  
**Subject:** Hinkle

This is Felicia with Freeman Roofing. Please email me the proposal, invoice, and any other documentation you may have on this job. Also, if you do not mind please provide me with your insurance information and I will contact them myself and get this straightened out for you. Sorry for all the headache this has caused you.

Sincerely,  
Felicia

## SECTION 109 INSPECTIONS

109.1 **General.** Construction or work for which a permit is required shall be subject to inspection by the building official and such construction or work shall remain accessible and exposed for inspection purposes until approved. Approval as a result of an inspection shall not be construed to be an approval of a violation of the provisions of this code or of other ordinances of the jurisdiction. Inspections presuming to give authority to violate or cancel the provisions of this code or of other ordinances of the jurisdiction shall not be valid. It shall be the duty of the permit applicant to cause the work to remain accessible and exposed for inspection purposes. Neither the building official nor the jurisdiction shall be liable for expense entailed in the removal or replacement of any material required to allow inspection.

109.2 **Preliminary inspection.** Before issuing a permit, the building official is authorized to examine or cause to be examined buildings, structures and sites for which an application has been filed.

109.3 **Required inspections.** The building official upon notification from the permit holder or his or her agent, shall make the following inspections, and shall either release that portion of the construction or shall notify the permit holder or his or her agent of any violations which must be corrected in order to comply with the technical codes. The building official shall determine the timing and sequencing of when inspections occur and what elements are inspected at each inspection.

### Building

1. **Foundation inspection.** To be made after trenches are excavated and forms erected and shall at a minimum include the following building components:

- Stem-wall
- Monolithic slab-on-grade
- Piling/pile caps
- Footers/grade beams

2. **Framing inspection.** To be made after the roof, all framing, fireblocking and bracing is in place, all concealed wiring, all pipes, chimneys, ducts and vents are complete and shall at a minimum include the following building components:

- Window/door framing
- Vertical cells/columns
- Lintel/tie beams
- Framing/trusses/bracing/connectors
- Draft stopping/fire blocking
- Curtain wall framing
- Energy insulation
- Accessibility.
- Verify rough opening dimensions are within tolerances.

3. **Sheathing inspection.** To be made either as part of a dry-in inspection or done separately at the request of the contractor after all roof and wall sheathing and fasteners are complete and shall at a minimum include the following building components:

- Roof sheathing

- Wall sheathing
- Sheathing fasteners
- Roof/wall dry-in.

4. **Roofing inspection.** Shall at a minimum include the following building components:

- Dry-in
- Insulation
- Roof coverings
- Flashing

5. **Final inspection.** To be made after the building is completed and ready for occupancy.

6. **Swimming pool inspection.** First inspection to be made after excavation and installation of reinforcing steel, bonding and main drain and prior to placing of concrete.

Final inspection to be made when the swimming pool is complete and all required enclosure requirements are in place.

In order to pass final inspection and receive a certificate of completion, a residential swimming pool must meet the requirements relating to pool safety features as described in Section 424.2.17.

7. **Demolition inspections.** First inspection to be made after all utility connections have been disconnected and secured in such manner that no unsafe or unsanitary conditions shall exist during or after demolition operations.

Final inspection to be made after all demolition work is completed.

8. **Manufactured building inspections.** The building department shall inspect construction of foundations; connecting buildings to foundations; installation of parts identified on plans as site installed items, joining the modules, including utility crossovers; utility connections from the building to utility lines on site; and any other work done on site which requires compliance with the *Florida Building Code*. Additional inspections may be required for public educational facilities (see Section 423.27.20).

9. Where impact-resistant coverings are installed to meet requirements of this code, the building official shall schedule adequate inspections of impact-resistant coverings to determine the following:

The system indicated on the plans was installed.

The system is installed in accordance with the manufacturer's installation instructions and the product approval.

### Electrical

1. **Underground inspection.** To be made after trenches or ditches are excavated, conduit or cable is installed, and before any backfill is put in place.

2. **Rough-in inspection.** To be made after the roof, framing, fireblocking and bracing is in place and prior to the installation of wall or ceiling membranes.

3. **Final inspection.** To be made after the building is complete, all required electrical fixtures are in place and properly connected or protected, and the structure is ready for occupancy.

**Building Inspections Division**

3363 West Park Place  
 Pensacola, Florida, 32505  
 (850) 595-3550  
 Molino Office - (850) 587-5770  
 www.myescambia.com

Automated IVR Inspection System (850) 471-6640

**BUILDING PERMIT**

PERMIT NO. **BD140100432**

DATE ISSUED : **01/31/2014**

MASTER NO :

**AIVR Tracking # 624543143282**

**Permit Type / Sub-Type: Residential / Roof**

Issued By: Laura Lowe

**Job Address: 1112 GRENELEFE, Cantonment, Fl, 32533**

**Parcel No: 362N311500000006 Lot / Block: 000 / 006**

**Subdivision: Building #:**

**Flood Zone: X -99: Plus 3 ft. Freeboard**

**Valuation : \$2,200.00 Total Sq Ft : 0**

**Occupant Group : Occupant Load : Const Type :**

**No. of Stories: # of Units :**

**Sanitation :  Sewer  Septic Tank  Existing**

**Setbacks**

**Front : Back :  
 Left : Right :**

**Building Dimensions :**

**Length (feet) :  
 Width (feet) :  
 Height (feet) :**

**Total Permit Fee :**

**85.00**

**DESCRIPTION OF WORK : REROOF ON EXISTING SFD OWENS CORNING W OFF HANDY RD N OF MCKENZIE RD**

**Cont: FREEMAN ROOFING**

**Lic #: RR0133**

**James BERNIE. Freeman**

**4201 AUCKLAND ROAD**

**Phone: (850) 994-1078**

**PAGE, FL, 32571**

**Owner: HINKLE BETTY L**

**1211 GARNET CT**

**Odenton, Md, 21113**

**Phone:**

**WARNING TO OWNER:**

**YOUR FAILURE TO RECORD A NOTICE OF COMMENCEMENT MAY RESULT IN YOUR PAYING TWICE FOR IMPROVEMENTS TO YOUR PROPERTY. IF YOU INTEND TO OBTAIN FINANCING, CONSULT WITH YOUR LENDER OR AN ATTORNEY BEFORE RECORDING YOUR NOTICE OF COMMENCEMENT.**

**A "NOTICE OF COMMENCEMENT" MUST BE RECORDED AND POSTED ON THE JOB SITE BEFORE THE FIRST INSPECTION.**

**NOTICE:** All permits require an inspection and work must be inspected before covering. This permit will expire if no work is recorded within 180 days. In addition to requirements of this permit, there may be additional requirements applicable to this property which may be found in public records of this county. There may be additional permits required from other governmental entities such as water management districts, state or federal agencies including, but not limited to, the NPDES permit.

**DISCLAIMER:** Pursuant to Section 125.022, Florida Statutes, the following information is provided:

For any development permit application filed with the county after July 1, 2012, a county may not require as a condition of processing or issuing a development permit that an applicant obtain a permit or approval from any state or federal agency unless the agency has issued a final agency action that denies the federal or state permit before the county action on the local development permit. Issuance of a development permit by a county does not in any way create any rights on the part of the applicant to obtain a permit from a state or federal agency and does not create any liability on the part of the county for issuance of the permit if the applicant fails to obtain requisite approvals or fulfill the obligations imposed by a state or federal agency or undertakes actions that result in a violation of state or federal law.

**This development permit includes as a permit condition that all other applicable state or federal permits be obtained before commencement of the development.**

30140100432



**Building Permit Application**  
**Roofing/Siding/Doors**  
**Windows/Shutters**  
 Escambia County, FL

<b>BUILDING PERMIT NO.:</b>
<b>MASTER PERMIT NO.:</b>
<b>DATE:</b>

<b>Job Address:</b> 112 Grenelefe Dr.		<b>Floor/Unit No.:</b>	
<b>Contractor:</b> Freeman Roofing		<b>Phone No.:</b> 850-994-4041	
<b>Owner:</b> Betty Hinkle		<b>Phone No.:</b>	
<b>Permit Type:</b>	<input checked="" type="checkbox"/> Roofing	<input type="checkbox"/> Siding	
	<input type="checkbox"/> Door	<input type="checkbox"/> Window	
	<input type="checkbox"/> Storm Shutter	<input type="checkbox"/> Other	
<b>Product Approval Information:</b>			
<b>State Registry No.:</b>	<b>Manufacturer:</b> Owens Corning <b>Model/Type:</b> 25 yr		
<b>Usage Class:</b>	<input type="checkbox"/> New	<input type="checkbox"/> Alteration	
	<input type="checkbox"/> Repair	<input checked="" type="checkbox"/> Re-Roof	
<b>Type of Building:</b>	<input type="checkbox"/> Commercial	<input checked="" type="checkbox"/> Residential	
<b>No. of Units:</b>	<b>No. of Floors:</b>	<b>Cost of Construction \$</b> 2200 <sup>00</sup>	
<b>Type of Roof:</b>	<input checked="" type="checkbox"/> Shingles <input type="checkbox"/> Other	<b>No. of Squares:</b> 24	
<b>FOR METAL ROOFS**</b>	<b>Pitch of Roof:</b>	<b>No. of Penetrations:</b>	
<b>Chimney Width:</b>	<b>Crickets:</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>Type of Roof Panel:</b>			
<b>**MANUFACTURERS INSTALLATION MANUAL (SPECIFICATIONS) MUST ACCOMPANY THIS APPLICATION.</b>			

**Driving Directions:**

Application is hereby made to obtain a permit to do the work and installations as indicated. I certify that no work has been commenced prior to the issuance of a permit and that all work will be performed to meet the standards of all laws regulating construction in this jurisdiction. I understand that a separate permit may be required for all ELECTRICAL, PLUMBING, SIGNS, WELLS, POOLS, FURNACES, BOILERS, HEATERS, TANKS, AIR CONDITIONERS, HEATING, AND VENTILATING SYSTEMS ELEVATORS, ESCALATORS AND TRANSPORTING ASSEMBLINGS, GAS, SPRINKLER, ROOFING AND INSTALLATIONS, ETC. **OWNER'S AFFIDAVIT:** I certify that the foregoing information is accurate and that all work will be done in compliance with all applicable laws regarding construction and zoning. **WARNING TO OWNER:** YOUR FAILURE TO RECORD A NOTICE OF COMMENCEMENT MAY RESULT IN YOUR PAYING TWICE FOR IMPROVEMENTS TO YOUR PROPERTY. A NOTICE OF COMMENCEMENT MUST BE RECORDED AT THE ESCAMBIA COUNTY CLERK OF COURTS AND A CERTIFIED COPY FILED AT THE BUILDING INSPECTIONS DIVISION, BEFORE THE FIRST INSPECTION. IF YOU INTEND TO OBTAIN FINANCING, CONSULT WITH YOUR LENDER OR AN ATTORNEY BEFORE RECORDING YOUR NOTICE OF COMMENCEMENT.

If you are not the owner of the property being permitted, by signing this application, you hereby certify that you are the authorized agent of the owner. Furthermore, you must, by law, promise to inform the owner that the property in question is being subjected to possible liens and/or attachment, and must deliver all forms and notices required by law to the owner.

<b>Signature of Owner or Agent:</b>	<b>Date:</b>	<b>Signature of Contractor:</b>	<b>Date:</b> 1-31-14
<b>Notary as to Owner or Agent:</b>		<b>Notary as to Contractor:</b>	
STATE OF FLORIDA/COUNTY OF _____		STATE OF FLORIDA/COUNTY OF Santa Rosa	
Sworn to and subscribed before me this _____ day of _____, 20____		Sworn to and subscribed before me this 31 day of Jan	
by _____ who is/ is not personally known to me and produced _____ as identification.		by James Freeman	
<b>SIGNATURE OF NOTARY</b>		<b>SIGNATURE OF NOTARY</b>	
Printed Name of Notary: _____		Printed Name of Notary: Felicia Freeman	
Comm. Expires: _____		Comm. Expires: 7/26/14	
Contractor's License No.: _____		Contractor's License No.: RC0058088	
Escrow Acct. No. _____		Escrow Acct. No. 000068	



### PRODUCT APPROVAL SPECIFICATION SHEET

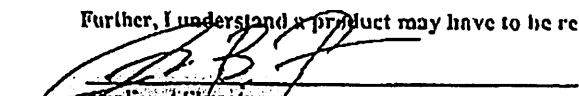
As required by Florida Statute 353.842 and Florida Administrative Code 9B-72, please provide the information and approval numbers on the building components listed to be utilized on the construction project for which you are applying. We recommend you contact your local product supplier should you not know the product approval number for any of the applicable listed products. Statewide approved products are listed online @ [www.floridabuilding.org](http://www.floridabuilding.org).

Category/Subcategory	Manufacturer	Product Description	Approval Number(s)
<b>EXTERIOR DOORS</b>			
a. Swinging			
b. Sliding			
c. Sectional/Roll Up			
d. Other			
<b>WINDOWS</b>			
a. Single/Double Hung			
b. Horizontal Slider			
c. Casement			
d. Fixed			
e. Mullion			
f. Skylights			
g. Other			
<b>PANEL WALL</b>			
a. Siding			
b. Soffits			
c. Storefronts			
d. Glass Block			
e. Other			
<b>ROOFING PRODUCTS</b>			
a. Asphalt Shingles	Owens Corning	25 yr	R10674.1
b. Non-Structural Metal			
c. Roofing Tiles			
d. Single Ply Roof			
e. SWB			
f. Other			
<b>STRUCTURAL COMPONENTS</b>			
a. Wood Connectors			
b. Wood Anchors			
c. Truss Plates			
d. Insulation Forms			
e. Lintels			
f. Others			
<b>NEW EXTERIOR ENVELOPE</b>			
<b>SHUTTERS</b>			

I understand that, at the time of inspection, the following information must be available to the inspector on the jobsite:

1. A copy of the product approval.
2. The list of performance characteristics which the product was tested and certified to comply with.
3. A copy of the applicable manufacturers' installation requirements.

Further, I understand a product may have to be removed if approval cannot be demonstrated during inspection.

  
 Applicant Signature

1-31-14  
 Date

March 13, 2014

Escambia County Building Inspections  
3363 West Park Place  
Pensacola, FL. 32505

RECEIVED

MAR 18 2014

Per JHP #984

RE: Subject: JAMES BERNIE FREEMAN  
Case Number: 2014009096

Dear Escambia County Building Inspections:

Enclosed, please find a copy of a complaint received by the Department of Business and Professional Regulation. A review of the complaint data determined that the Division of Regulation does not have jurisdiction in this matter. Therefore, the complaint and documentation are being forwarded to your office for review and any action deemed necessary.

The complainant is being notified that this matter is being referred to your office. Please feel free to contact us if you have any questions. Thank you for your assistance.

Sincerely,



Linda Butler - Senior Management Analyst II  
Division of Regulation  
1940 North Monroe Street  
Tallahassee, FL 32399-0782  
Phone: 850.488.6603 Fax: 850.921.2124

ENCLOSURE

1-800-HELP-FLA (435-7352)  
www:800helpfla.com  
www.freshfromflorida.com



DIVISION OF CONSUMER SERVICES  
2005-APALACHEE PKWY  
TALLAHASSEE FL 32399-6500

**FLORIDA DEPARTMENT OF AGRICULTURE & CONSUMER SERVICES  
COMMISSIONER ADAM H. PUTNAM**

February 10, 2014

Refer To: 1401-03989 / DJL

DEPARTMENT OF BUSINESS & PROFESSIONAL REGULATION  
BUREAU OF CONSUMER COMPLAINTS  
1940 N MONROE ST  
TALLAHASSEE, FL 32399-6506

*CILB*

RECEIVED  
RECEIVED

FEB 13 2014  
FEB 13 2014

DBPR - Regulation  
DBPR - Regulation

Subject: AGENCY REFERRAL  
Business: FREEMANS ROOFING  
Consumer: BETTY L HINKLE

The Division of Consumer Services, Bureau of Mediation and Enforcement has received a complaint that appears to fall within the jurisdiction of your agency. Please review the enclosed complaint and take whatever action you deem appropriate, if any. If you determine this represents a case for investigation, we would appreciate you informing the consumer of that.

We have advised the consumer that any future correspondence be addressed to your agency. We also informed her/him that the state of Florida cannot serve as a personal attorney for an individual, so she/he may wish to consider contacting an attorney for legal advice or filing a small claims action in county court.

On behalf of the Division of Consumer Services, I appreciate your cooperation in handling this matter. If you feel that this complaint does not fall within the jurisdiction of your agency, please contact me prior to making contact with the consumer.

Sincerely,

*Debra J Lightfoot*

Debra J Lightfoot  
Regulatory Specialist III  
850-410-3773  
Fax: 850-410-3801  
E-mail: [debra.lightfoot@freshfromflorida.com](mailto:debra.lightfoot@freshfromflorida.com)



ADAM H. PUTNAM  
COMMISSIONER

Florida Department of Agriculture and Consumer Services

Division of Consumer Services

CONSUMER COMPLAINT FORM

January 28, 2014

Please return completed form to:

Florida Department of Agriculture and  
Consumer Services  
Division of Consumer Services  
2005 Apalachee Parkway  
Tallahassee, FL 32399-6500

1-800-HELP-FLA-Toll-free from within FL  
850-488-2221 - Calling from outside FL  
www.800helpfla.com

Online Complaint Number: 174926

Case Number: 1401-03989

Subject: Construction

**Consumer Information:**

Name: HINKLE, BETTY L  
Country: USA  
Address: 1160 SWEETBRIAR ST  
City/State/Zip: CANTONMENT, FL 32533  
Email: mdlassy@aol.com  
I would like to subscribe to the Florida Consumer E-Newsletter: No  
Age Group: Not available Home Phone: 850-332-5307 Work/Cell Phone:

**Business Information (Complaint Filing Against):**

Name: FREEMAN ROOFING  
Address: 4201 AUCKLAND RD  
City/State/Zip: PACE, FL 32571  
Phone: 850-994-1078  
Authorized to contact Business: Yes

**Product Information:**

Product or Service involved: NEW ROOF  
Date of Transaction: 07/13/2010  
Amount Paid: \$4,395.00  
Did you sign a contract or any similar documents? Yes  
When: 08/11/2010  
Where: ONLINE- FAXED  
Are you currently represented by a lawyer? No  
Have you filed suit in court? No  
Mode of Contact: PHONE

Explain your complaint, describing the events in the order in which they occurred.

July 2010 - I contacted Mr. Freeman for a new roof estimate.  
July 13, 2010 - He called with 2 estimates. One for \$4,200 - 25 yr shingles and the other \$4,700 -30 yr shingles. I choose \$4,200 - 25yr and had him fax me the proposals. I asked him to get the permit and he stated that it was included in the cost. Aug 2010 - I sent him a deposit of \$1,400. Aug 24, 2010 He said the roof was finished and I sent him the final payment. My insurance sent me a cancellation notice. The roof was the reason. I told them I had a new roof in 2010. They couldn't find the permit on record with the county. Therefore, they say I didn't have a new roof. I have the proposal stating he would get the permit.

What would satisfy your complaint?

File the permit for my roof. If my insurance company cancels me, then he will pay the cost of the higher premium for five years.

**Supporting Documents:**





ADAM H. PUTNAM  
COMMISSIONER

Florida Department of Agriculture and Consumer Services

Division of Consumer Services

**CONSUMER COMPLAINT FORM**

January 28, 2014

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1-800-HELP-FLA-Toll-free from within FL  
850-488-2221 - Calling from outside FL  
[www.800helpfla.com](http://www.800helpfla.com)

Online Complaint Number: **174926**

Freeman Roofing invoice 2010 August.JPG

Freeman roofing proposal 2010 August.JPG

Case Number: **1401- 03989**

Invoice showing cost of roof

01/28/2014

Proposal showing he will get the permit

01/28/2014

Please mail any supporting documents, such as letters written or received from the business, contracts, cancelled checks, receipts or any other proof of purchase/service. If your complaint involves a product or service that was advertised, include a copy of the advertisement. Please do not send originals.

Mail supporting documents to:

Florida Department of Agriculture and Consumer Services  
Division of Consumer Services  
Terry Lee Rhodes Building  
2005 Apalachee Parkway  
Tallahassee, FL 32399-6500

Date Received: 01/28/2014

Input by: JPG

Analyst: DJL

Case Number: 1401-03989

**Complainant:**

HINKLE, BETTY L  
1160 SWEETBRIAR ST  
CANTONMENT, FL 32533-2919

**Business:**

FREEMANS ROOFING  
4201 AUCKLAND RD  
MILTON, FL 32571-2334

**Subject Code:**

130 - - - - -

CCS



1401-03989

Call  
Quincy Freeman



# INVOICE 7835

LICENSED AND INSURED  
LICENCE # RC0058058

Face Enterprises, Inc. DBA  
**FREEMAN ROOFING CO.**  
4201 AUGCKLAND RD. • PACE, FL 32571  
(850) 994-1078

SERVING NW FLORIDA  
SINCE 1976

DATE 8/24 2010

PURCHASER

Bobby Hinkle  
112 Greenleaf Drive  
Clinton Moore FL 32533

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK
<input type="checkbox"/> COD	<input type="checkbox"/> CHARGE

QTY	ITEM	PRICE	AMOUNT
	Payoff See proposed sketch of roof 11/3/10 for HDX duct insulation		42500.00
	Additional wood work		19500.00
	Total balance		439500.00
	Less deposit		-1400.00
	Balance due		299500.00
	<b>PAID IN FULL</b>		
SUB TOTAL			299500.00
7% TAX			20965.00
TOTAL PURCHASE			\$309465.00

*Thank You. We appreciate your business.*

**PAY IN FULL UPON JOB COMPLETION**

RECEIVED BY \_\_\_\_\_

# Airmail

Master Card & Visa  
Accepted  
ASK ABOUT FINANCING

Pace Enterprises, Inc. DBA  
**FREEMAN ROOFING CO.**  
OF MISSISSIPPI  
(228) 872-1848

LICENSED AND INSURED

PROPOSAL SUBMITTED TO	BUSINESS PHONE NO.	FAX NO.
STREET	JOB NAME	
CITY, STATE AND ZIP CODE	JOB LOCATION	
HOME PHONE NO.	DATE	

- We hereby submit specifications and estimates for:
- TO TEAR OFF EXISTING SHINGLE ROOF TO HAUL TRASH AND DEBRIS AWAY FROM JOB SITE TO DRAG MAGNET AROUND EAVES TO PICK UP ALL LOOSE NAILS TO INSTALL FIBERGLASS SHINGLES BY THE CODE OF EACH COUNTY AND ALL WOOD WORK WILL BE AN EXTRA CHARGE TO HOMEOWNER PRICE BASED ON ONE LAYER TEAR OFF ANY EXTRA LAYERS WILL BE AN EXTRA CHARGE FREEMAN ROOFING COMPANY WILL FURNISH ALL PERMITS
  - TO INSTALL NEW RIDGE VENT 100' FT.
    - TO INSTALL NEW ROOF LEAD FLASHES 1/4" 1/2" 3/4" 1" 1 1/2" 2" 3" 4" 6" 8" 10" 12" 14" 16" 18" 20" 24" 28" 32" 36" 40" 44" 48" 52" 56" 60"
    - TO INSTALL HEATER VENT 1/4" 1/2" 3/4" 1" 1 1/2" 2" 3" 4" 6" 8" 10" 12" 14" 16" 18" 20" 24" 28" 32" 36" 40" 44" 48" 52" 56" 60"
    - TO INSTALL NEW CHIMNEY FLASHING \_\_\_\_\_ FT.
    - TO LEVEL BRICKS TO MEET CODE
    - TO INSTALL NEW UNDERLAYMENT 1/2" 5/8" 1" 1 1/2" 2" 3" 4" 5" 6" 8" 10" 12" 14" 16" 18" 20" 24" 28" 32" 36" 40" 44" 48" 52" 56" 60"
    - TO INSTALL UNDERLAYMENT IN ALL VALLEYS
    - TO INSTALL NEW EAVE METAL \_\_\_\_\_ FT.  1/2" WIDE FACE  STYLED  PAINTED STEEL  ALUMINUM
    - COLOR:  WHITE  BROWN  GRAY  MILL  BEIGE  BLACK
    - TO REUSE EAVE METAL \_\_\_\_\_ FT.
  - TO INSTALL 1/2" TAB SHINGLES  20 YEAR F/A RESISTANT TOTAL \$ \_\_\_\_\_ TO INSTALL DIMENSIONAL SHINGLES  20 YEAR F/A RESISTANT TOTAL \$ \_\_\_\_\_
  - TO INSTALL 1/2" TAB SHINGLES  25 YEAR F/A RESISTANT TOTAL \$ 1200.00

## PAYMENT IN FULL UPON JOB COMPLETION

WE PROPOSE hereby to furnish material and labor — complete in accordance with Jimmy Freeman Owner above specifications for the sum of \$ \_\_\_\_\_

All materials guaranteed to be as specified. All work to be completed and work to be done in accordance with building codes. All appointments contingent on no strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workman's Compensation Insurance. Not responsible for damage to property by other.

Authorized Signature: \_\_\_\_\_  
Note: This proposal may be withdrawn by us if not accepted within \_\_\_\_\_ days.

ACCEPTANCE OF PROPOSAL — The above work, specifications and conditions are satisfactory and are hereby accepted. I am authorized to sign as Submittal. Payment will be made as outlined above.

Signature: Betty L. Hinkle

Date of Acceptance: Aug 11, 2010